

**Peter Marsh**  
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1 July 2010

## **REVIEW OF SOCIAL HOUSING REGULATION**

Following our board meeting yesterday, I wanted to write to you at the earliest opportunity. The Minister for Housing and Local Government announced last Thursday that the Government intends to review the role and purpose of the Tenant Services Authority and the best framework for regulating social housing. I am keen for you to understand what this means for your responsibilities as a registered provider during the review period.

Although the Government has not yet announced further details of the review, we were pleased the Minister stressed the importance of continued economic regulation and tenant empowerment, as well as clear support for our regulatory standards.

We have an important job to do pending any new arrangements being implemented following the review. This builds on the significant work of tenants, providers and other stakeholders in helping us develop the standards in a cooperative way.

The provisions of the 2008 Housing and Regeneration Act remain in force and we are committed to ensuring we deliver its objectives in relation to our role in economic regulation and consumer protection. We are also committed to maintaining the confidence of stakeholders - tenants, landlords, lenders and others - in the regulation of the sector.

We will continue to regulate on the basis of the TSA's regulatory framework and expect all registered providers to operate on this basis. In practice this means you should continue to meet the obligations set out in the TSA's standards, which came into effect on 1 April 2010. We will continue our close oversight of the financial risks impacting on the sector, including our quarterly market surveys.

In doing so, please continue to prepare your annual report for tenants and develop your plans for local offers by 1 October, and have local offers in place by 1 April 2011. You should

respond to any regulatory requests made by the TSA, and submit financial and other data returns on a timely basis.

Please do not hesitate to contact me if you have any concerns or questions arising from this letter.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Peter Marsh', with a long horizontal flourish extending to the right.

**Peter Marsh**  
**Chief Executive**